Latch Software

Technical Specifications

Latch Manager App

Limitations
- Available for iOS devices only. See Supported Devices list for details.
- Available to download from the U.S. iOS App Store® and Google Play store-only.

Activation
- Activate newly installed Latch devices.
- Requires an internet connection.

Bluetooth Unlock
- An initial internet connection is required on login in order to start unlocking, after which no internet connection is required. Bluetooth must be enabled.
- All Bluetooth Unlocks require a smartphone with minimum Bluetooth 4.0 (see Supported Devices list for more information).
- Remote Unlock: Unlocks Latch device from up to 25 feet away.

Firmware Upgrade
- Subject to the same Bluetooth limitations as Bluetooth Unlock, see above.
- Requires an internet connection.

Update Latch devices: Download the latest access permissions for Latch devices.
- Subject to the same Bluetooth limitations as Bluetooth Unlock, see above.
- Requires a network connection.

Configuration: Customize the settings for Latch R and Latch C based on the install environment.
Latch R:
- Ethernet, WiFi, and relay configuration
- Timer (2, 5, and 10 seconds)
- Elevator Floor Access settings
- Door State Notifications settings

Latch C:
- Door orientation

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- An initial internet connection is required on login in order to start unlocking, after which no internet connection is required. Bluetooth must be enabled.
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Remote Unlock
- Unlocks Latch device from up to 25 feet away.

Door Update Schedule
- See a list of all the Door Updates that Portfolio and Property Managers need to know (see Door Updates for more information).