Latch Software

Technical Specifications

Latch Manager

Limitations
- Available through the following internet web browsers (see article).
- Maximum number of property per portfolio: 100
- Maximum number of doors per property limitation: 1,000

Building Switcher
- Switch between all the buildings in your portfolio.

Access Management
- Add people to your building and give them Keys with custom start and end times.

People
- View all the people that currently have access to buildings in your portfolio.

Keys
- Create a group of 1-100 doors with an optional schedule for each door for faster access management.

Schedules
- Specify when a Key should work based on time of day and day of the week.

Create Doors
- Create doors in advance of installation and give access to everyone that needs it.

Doors
- See a list of all the doors and devices in your building.
- See if a Latch device needs an update (see Door Updates).
- View battery life of all Latch devices in your portfolio.

Portfolio Management
- Add or remove Property Managers to Latch Manager.
- Manage individual permissions for each Property Manager (see article: Key Management for more information).

Activity
- See access logs and photos for your entire building (see privacy policy for details on access log and photo viewing permissions).

Multi-Factor Authentication (SMS)

Low Battery Notifications
- Auto-generated email alerts are sent to Portfolio and Property Managers when Latch devices reach 20% battery life.