Latch Software

Technical Specifications

Latch App

Limitations
- Currently supports access to a maximum of 1,000 Latch devices.
- Available for supported iOS and Android devices. (see Supported Devices list for more information).
- Available to download from the U.S. iOS App Store® and Google Play store-only.

Bluetooth Unlock
- An initial internet connection is required on login in order to start unlocking, after which no internet connection is required. Bluetooth must be enabled.
- All Bluetooth unlocks require a smartphone with minimum Bluetooth 4.0 (see Supported Devices list for more information).
- Remote Unlock: Unlocks Latch device from up to 25 feet away.
- Hold-near to Unlock: Placing a smartphone with the Latch App close to the Latch Lens of a Latch device will automatically find and unlock the device.

IOS Widget
- Allows remote unlock of Latch devices up to 25 feet away.
- Requires the phone to be unlocked and requires re-authentication every 10 minutes for security reasons.

Let Someone In
- Single Day Doorcode: Give a 7-digit temporary Doorcode, up to one day in advance, that is valid for one calendar day in the timezone in which the device is installed. Can optionally self-destruct 15 minutes after first use.
- Supported timezones: Continental United States of America and Hawaii.
- Latch App: Grant flexible access with custom start and end times to your guest by giving them the Latch App to get in (see "Bluetooth Unlock").

History
- See the last 100 access logs and photos from Latch devices you have permission to view.

My Profile
- View your first and last name, and the email and phone number linked to your Latch Account.
- Edit your password.
- View legal documents.
- Log out of your Latch Account.

My Doorcodes
- View the 7-digit Doorcodes for all the Latch devices you have access to (see Ways to Unlock for more information about Doorcodes).

Manage Guests
- View guest access that you have granted.
- Revoke any access granted using the Latch App.
  - Single Day Doorcodes cannot be revoked, but instead expire 24 hours after access starts.

Locks
- View battery life, and the date on which it was measured, for each Latch device you have access to.
- Update Latch devices: Grab and upload access logs and photos, and download the latest access permissions for Latch devices.
  - Subject to the same Bluetooth limitations as Bluetooth Unlock, see above.
  - Works with or without an internet connection (see How to Update your Doors for more information).